



our food and beverage equipment have energy efficient equipment – brand new washers, brand new dryers with highly efficient, energy-saving components. All of our lighting fixtures are LED bulbs – in public spaces and the guestrooms. All the chemicals that we use in the laundry and our cleaning supplies we try to be green, as well – nothing that's harmful to the environment.”

Valldejuli gives due credit for the hotel's success to its staff of 270, most of whom are locals, and who excel at customer service. “We have very little turnover, less than two percent,” he says. “Once we hire them, they love it here, and that's why our company is called Pyramid; it's a

core philosophy of our organization, ‘The Balanced Triangle,’ where the employees are at the center of the triangle surrounded by all three pyramid points (Guests, Owners, and Community). Everyone has to win. If any of these points doesn't win then the pyramid is off-balance.”

With its outstanding service, coupled with its recent and ongoing renovations, the Westin Grand Cayman Seven Mile Beach Resort and Spa will, no doubt, continue to remain the preferred destination that travelers have come to expect over the past twenty years, as well as for those new ones looking for a blissful, beach-front retreat.

PREFERRED VENDORS

■ Home Gas Ltd. www.homegas.net

Home Gas Ltd. is a full-service propane company providing propane deliveries, appliances, and system installation and repairs. The company, which was founded in 1957, offers a full range of gas-powered products including ranges, cooktops, generators, outdoor kitchens, barbecues, water heaters and more.

■ Island Supply Co. Ltd. www.island-supply.com

■ Hew's Hotel & Restaurant Services www.hewssupplies.ky

